



Website Terms & Conditions of Use

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1. Definitions

For the purposes of our Website Terms & Conditions of Use, the following definitions apply:

Expression	What it means
“Cyserri Cyber”, “Cyserri”, “we”, “us”, “our”	Cyserri Cyber Limited, registered in England and Wales with Company number 17392963 and with a registered office at 51 Lime St, London, EC3M 7DQ.
“Data Controller”	A data controller is an entity, such as a company or organisation, that determines what Personal Data to collect, how to collect it, the legal basis for collecting it, where to store it, and how to process it. They bear the ultimate responsibility for protecting the Personal Data they control and ensuring compliance with data protection laws.
“European Economic Area”, “EEA”	All of the countries that are part of the European Union and additionally Iceland, Liechtenstein and Norway.
“Personal Data”	Any information relating to an identifiable living person. This can include direct identifiers like a full name or passport number, or indirect identifiers such as physical location details, online identifiers (e.g. an IP address), or factors specific to their physical, physiological, genetic, mental, economic, cultural, or social identity. If a piece of information allows you to directly or indirectly identify a living person, even if it needs to be combined with other information, it qualifies as personal data.
“Services”	Products and services we offer.
“Website Terms & Conditions of Use”, “Terms & Conditions”	The terms and conditions outlined in this document.
“Website”	www.cyserri.com and any sub-domains of this site. References to our Website include all the material it contains (e.g. text and images), even if that material is converted into a different format (e.g. printed).
“You”	The person accessing or using our Website or the content it contains.

2. Introduction

Thank you for visiting the Website of Cyserri Cyber Limited. These Website Terms & Conditions of Use, together with our Privacy & Cookie Policy, set out the rules by which any person accessing or using our Website or any of its content must abide by.

Please read these Terms & Conditions carefully. Your continued use of our Website or any of its content means that you have read, understood and agree to comply with these Terms & Conditions. If you do not agree to comply with these Terms & Conditions, you must stop using our Website and any of its content immediately.

If you have any questions about these Terms & Conditions, please contact us using one of the methods shown below in the “How to contact us” section.

3. Who we are

Cyserri Cyber Limited is registered in England and Wales with Company number 17392963 and with a registered office at 51 Lime St, London, EC3M 7DQ. We own and operate our Website, which is located at www.cyserri.com.

We are a London-based cyber security consultancy that provides training, assessment, strategy, policy, project management, crisis simulation, penetration testing (ethical hacking) and other cyber security related services to UK pension schemes.

We seek to help our clients:

- improve their understanding of cyber security risk
- enhance their cyber security posture
- elevate their cyber crisis response readiness, and
- close their cyber compliance gaps.

Cyserri Cyber are registered with the Information Commissioner's Office (ICO) as a Data Controller under reference number ZC227569.

4. Information on our Website

Unless otherwise indicated, the content on our Website is solely for the purposes of setting out general information about Cyserri Cyber and the Services we offer.

No content on our Website is intended to contain advice or be relied upon by you in any way, including as the basis for making or not making any decision.

It shall be your responsibility to ensure that any products, services or information available through our Website, meet your specific requirements.

We make reasonable efforts to ensure that the information on our Website is accurate. However, we make no representations, warranties or guarantees, whether express or implied, that the content on our Website is accurate, complete, up-to-date or suitable for your particular purpose.

You acknowledge that information and other content on our Website may contain inaccuracies and errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.

We may remove or make changes to any part of our Website, including the products, services, information and other content, at any time and without notice.

5. Use of our Website

Our Website is made available to you free of charge and is provided on an "as is" and "as available" basis. You have permission to use our Website on a temporary basis.

We do not guarantee that our Website or any of its content will always be available.

You are responsible for:

- making the arrangements necessary to access our Website through your internet service provider or via some other means, and shall be liable for all costs and expenses you incur connecting to our Website; and
- ensuring that your computer, web browsing software, security solutions (e.g. anti-virus software), IT equipment (e.g. wireless router) and other related services / systems all meet the necessary specifications to reliably and securely use our Website.

Our Website is only intended to be accessed and used by people located within the United Kingdom. We make no representation that our Website is appropriate or available for use in other locations outside the United Kingdom. Those who visit our Website from other locations do so at their own initiative and are responsible for compliance with all applicable laws in that location.

If using our Website or any of its content is contrary to or infringes any applicable law in your location, you are not authorised to use our Website or its content while in that location.

6. Our Copyright, Trademark & Intellectual Property Rights

Unless otherwise explicitly stated, Cyserri Cyber is the legal owner or licensee of all intellectual property that makes up our Website. This includes, but is not limited to, all information, data, designs, graphics, text, illustrations, images, video, audio, or other content, and the source code, such as HTML and JavaScript, that makes the Website function. All such rights are reserved. You do not have any right, interest or title, in or to, this material unless otherwise expressly indicated.

The trademarks, service marks and logos (together the “Trademarks”) contained on or in our Website are registered and / or owned by, or licensed to Cyserri Cyber or its affiliates and may not be modified, copied, reproduced, distributed, published, or commercially exploited in any way, without our express written permission.

You must not use any part of our Website for commercial purposes without obtaining a license or written permission from us stating that you may do so.

You are allowed to view any page of our Website and open the following Cyserri Cyber documents using links on our Website:

- Website Terms & Conditions of Use.pdf
- Privacy & Cookie Policy.pdf
- Modern Slavery Statement.pdf,

provided it is for your own personal use.

Our status (and that of any identified contributors) as the authors of the content on our Website, must always be acknowledged (e.g. if you obtain written permission from us to use our Website content in a way that isn't automatically permitted by these Terms & Conditions).

Content that is created by a third-party and that is displayed on our Website is subject to that third-party's own terms and conditions of use.

7. Uploading content to our Website

If you provide information to Cyserri Cyber via our Website, we will use it in accordance with our Privacy & Cookie Policy (a link to which can be found at the bottom of our Website's homepage).

You are solely responsible for any information, images or other content that you submit to our Website. You must ensure that all content you submit to us:

- is true, accurate, up-to-date and not misleading or likely to mislead
- is your own original work or you are authorised to provide it to us
- does not infringe copyright, privacy, trademark or any other rights of any third-party
- does not contain anything that could be considered immoral, obscene, abusive, threatening, defamatory, harmful, pornographic, discriminatory, inflammatory, blasphemous or (in our reasonable opinion) offensive
- does not contain a computer virus, malicious code, or other material that may interfere with or otherwise adversely affect our Website, our computers, other IT asset / service that we use, or the IT assets of any of our clients, suppliers or other stakeholders; and
- will not contain any form of spam or mass electronic communication.

We reserve the right to monitor all content you share with us via our Website, and may edit, remove or reject content if we believe that the content is inappropriate or otherwise does not comply with these Terms & Conditions.

Any content you share with us via our Website, other than Personal Data, will be considered non-confidential and non-proprietary. You retain all the ownership rights to your content, but you agree to grant us and other third-parties who assist us in providing our services, the following rights to the content you share with us via our Website: a worldwide, irrevocable, royalty-free, transferable, perpetual license to use, copy, modify, reformat, translate, store, transmit, distribute, publish or destroy the content, whether in whole or in part.

We also have the right to disclose your identity to any third party who claims that content shared with us via our Website constitutes a violation of one of their rights (e.g. intellectual property rights).

We will not be responsible or liable to any third party for content you share with us via our Website, that is incomplete, inaccurate or misleading.

8. Prohibited uses of our Website

You must only use our Website and its content in accordance with these Terms & Conditions and all applicable laws and regulations, and you agree to be solely responsible for all consequences arising from your use of our Website.

You must not use our Website or its contents:

- for any illegal purpose or in any way that could encourage illegal actions
- in any way that could be considered immoral, obscene, abusive, threatening, defamatory, harmful, pornographic, discriminatory, inflammatory, blasphemous or (in our reasonable opinion) offensive
- to invade a person's privacy or harass that person
- in any way that could damage or otherwise negatively impact our Website, including how it operates
- to distribute, by any means, a computer virus or other harmful code
- to execute a Distributed Denial-of-Service (DDoS) or similar attack
- to create or launch phishing emails or send spam (unsolicited commercial email)
- for any kind of direct marketing
- for any kind of nuisance or unwanted calls
- to obtain unauthorised access to any Cyserri IT asset (e.g. a laptop) or third-party IT asset that Cyserri uses (e.g. an online data backup service)
- in any way that might bring us, our affiliates, our clients, or our suppliers into disrepute
- in any way that (in our reasonable opinion) is unacceptable.

We reserve the right to suspend or terminate your permission to use our Website and its content if you do not comply with these Terms & Conditions or any applicable law.

9. Data security

We take the security of the data we hold or control very seriously and are committed to protecting your data in accordance with the provisions of these Terms & Conditions and our Privacy & Cookie Policy.

You acknowledge and accept that our Website involves transmissions over the internet and that such transmissions are therefore subject to the internet's inherent risk.

You acknowledge and accept that by using the internet to access our Website, you may be exposed to:

- unauthorised invasions of privacy during, or as a result of, using our Website
- computer viruses, malicious code and other unauthorised software transmitted by third parties
- unauthorised dissemination and publication to others of information and material
- eavesdropping
- fraud and forgery
- the failure of information and data to reach their intended destination
- erroneous receipt or misdirection of such information.

Although the data security and data privacy measures we use are designed to reduce these risks, we cannot guarantee their elimination. It is your responsibility to ensure that your computer, IT equipment (e.g. WIFI router) and IT security measures (e.g. anti-virus software) comply with best practice. You also acknowledge that no transmission via our website shall be deemed confidential and that we shall not be liable for any breach of confidence arising as a result of such an event.

10. Rules about linking to our Website

If you wish to include a link to our Website, unless you have our written permission, you may only do so to our home page, provided you do so in a way that is fair, legal and does not damage our reputation or take advantage of it.

If you include a link to our Website you must:

- not do so in such a way as to suggest any form of association, approval or endorsement by us
- not present any false information about us or misrepresent your relationship with us
- only do so if you own or manage the website where the link is being placed.

We reserve the right to withdraw our permission to link to our Website at any time and without prior notice and to take any lawful action deemed necessary.

11. Links to third-party websites

Our Website may, from time-to-time, include links to the websites of third-party companies and organisations which are not owned, operated or controlled by Cyserri Cyber. We provide such links solely for your convenience.

If you click on a link to a third-party website while viewing our Website, you will leave our Website. This action may allow third parties to collect, use and share your Personal Data. Please note that these third-party websites have their own privacy and cookie policies and website terms and conditions of use. Disclosure of Personal Data to third-party websites is at your own risk.

The inclusion of such links does not mean or imply that Cyserri Cyber recommends, endorses, guarantees or warrants the third-party websites, or the content, products and services that you may find on them. We have no control over any aspect of these websites, including their content.

12. Limitation of our liability

Use of our Website and any third-party websites to which it links is at your own risk. To the maximum extent permitted by law, we exclude all express or implied warranties or representations that may apply to our Website or any of its content.

Cyserri Cyber will not be liable for any loss, damage, expense, delay or other undesirable impact, even if foreseeable, as a result of the use of, or inability to use our Website or its content.

In particular, we will not be liable for:

- financial loss, including, without limitation, loss of revenue, profit, contracts, business or anticipated savings
- business interruption
- loss of opportunity, goodwill, or reputation
- any indirect or consequential loss.

We will not be liable for any loss, damage, expense, delay or other undesirable impact caused by a computer virus, malicious code, phishing email, Distributed Denial of Service (DDoS) attack, or other type of cyber attack that may

harm your or one of your third-party's IT systems, data or other information asset, due to your use of our Website or any third-party website it links to.

13. What will happen if you breach our Terms & Conditions

We reserve the right to immediately terminate or suspend your access to our Website and its content, at any time and without notice, if we believe or suspect that you have breached any of these Terms & Conditions.

If we inform you that we believe or suspect that you have breached these Terms & Conditions, you must not attempt to access or use our Website or any of its content, and if you have made copies of any Website content, you must destroy those copies immediately.

A breach of these Terms & Conditions may give rise to a claim for damages and / or be a criminal offence.

14. Use of your personal data

By using our Website, you confirm that you have read, understood and agree to be bound by our Privacy & Cookie Policy, which also applies to your use of our Website.

Any information provided by you or collected by us when you use our Website will be used and held in accordance with our Privacy & Cookie Policy.

Please note that third-party websites that our Website links to have their own privacy and cookie policy and website terms and conditions of use. If you disclose data to a third-party website, you do so at your own risk.

15. General

These Terms & Conditions and our Privacy & Cookie Policy constitutes the entire agreement between you and Cyserri Cyber concerning your use of our Website and supersede any previous arrangement, agreement, undertaking or proposal, written or oral, between you and Cyserri Cyber in relation to such matters.

If any part, term or provision of these Terms & Conditions is confirmed by an appropriate legal professional to be invalid, illegal or otherwise unenforceable, that part, term or provision shall be considered severable and all other parts, terms and provisions of these Terms & Conditions shall be unaffected, and shall remain in force.

Any failure or delay to exercise or enforce any right or provision under these Terms & Conditions shall not constitute a waiver of such right or provision, unless Cyserri Cyber expressly agree to it in writing.

You shall not assign your rights or obligations under these Terms & Conditions without our written consent. We have the right to assign or otherwise delegate all or any of our rights or obligations under these Terms & Conditions.

Unless otherwise expressly stated, nothing in these Terms & Conditions shall create any rights or other benefits, in favour of any person other than you and Cyserri Cyber.

16. Governing law & jurisdiction

These Terms & Conditions and any disputes arising from them shall be governed by and construed in accordance with the laws of England & Wales and you agree to submit to the exclusive jurisdiction of the English Courts.

17. Changes to these Terms & Conditions

The date when these Terms & Conditions were last updated is displayed on page 1 of this document. We keep these Terms & Conditions under regular review and reserve the right to change them at any time and without notice.

If we update these Terms & Conditions we will replace the current version on our Website with the updated version. The updated version becomes effective immediately upon its publication on our Website.

Every time you wish to use our Website, you must check the date that these Terms & Conditions were last updated. If the last updated date has changed since you last read them, you should re-read them in full.

Your continued use of our Website and / or its content after the publication of a new version of these Terms & Conditions, means that you agree to comply with the new version.

18. How to contact us

If you have any questions regarding these Terms & Conditions, please contact us using one of the methods set out below in this section:

Email us: hello@cyserri.com

Write to us: Cyserri Cyber Limited, 51 Lime St, London, EC3M 7DQ.

